Privacy policy for whistleblowing and case processing

If you contact us with information about possible compliance violations, we will process this information based on Article 6 (1) lit. f GDPR. Our legitimate interest is the clarification of possible compliance violations.

Lidl Stiftung & Co. KG, Stiftsbergstraße 1, 74167 Neckarsulm, is responsible for the handling of received reports and where applicable jointly responsible with another Lidl company.

To fulfill legal obligations and to protect legitimate interests also processors, authorities, companies within the Schwarz Group or service providers have access to your personal data. We are basically legally obliged to inform the accused that we have received a notice about them as soon as this information no longer endanger the processing of the notice. Your identity as a whistleblower is thereby - as far as legal permissible - not disclosed.

The personal data will be kept for as long as necessary to fulfill the above mentioned purposes. The storage period is 5 years after completion the notice/ case processing, if the notice/ case has been confirmed, unless a longer storage period is required. If the notice is not confirmed, the storage period is 2 months. In the event of judicial or official investigations, fines or criminal proceedings we will keep the data until the end of these investigations or proceedings plus deadlines for legal remedies.

You are neither legally nor contractually obliged to provide us with personal data. Your personal data will not be made the subject of automated decision-making.

According to Article 21 GDPR, you have the right at any time without giving reasons to contradict the data processing according to Article 6 (1) lit. f) GDPR. In case of an objection please contact: compliance@lidl.com.

The data protection officer of Lidl Stiftung & Co. KG can be reached at the address Lidl Stiftung & Co. KG, Datenschutzbeauftragter, Stiftsbergstraße 1, 74167 Neckarsulm or by email: datenschutz@lidl.com.

Information on joint responsibility can be obtained under the named contact details of the data protection officer.

For more information on data protection, see the privacy policy at the end of the website.